

Amendments to the Claims:

This listing of the claims will replace all prior versions, and listings, of the claims in the application:

- 1 1. (Currently Amended) A method of managing resources, comprising:  
2 connecting to the resources;  
3 providing executable modules corresponding to the resources, the modules each  
4 implementing a common interface and corresponding to a different one of the resources;  
5 making calls to the common interface in each of the executable modules to cause the  
6 executable modules to return information about the corresponding resources, wherein the  
7 information includes at least one of hardware configuration information associated with the  
8 resources and-or customer information; and  
9 storing the information about the corresponding resources in a database comprising at  
10 least one table containing the at least one of the hardware configuration information associated  
11 with the resources and-or the customer information.
- 1 2. (Original) The method of claim 1, wherein the resources comprise data storage resources.
- 1 3. (Original) The method of claim 2, wherein the data storage resources reside in a datacenter  
2 controlled by a storage service provider.
- 1 4. (Previously Presented) The method of claim 3, further comprising presenting the  
2 information to an administrator of the storage service provider.
- 1 5. (Original) The method of claim 4, wherein the information comprises data storage resource  
2 attributes.
- 1 6. (Original) The method claim 5, further comprising enabling the administrator to select, for a  
2 given data storage resource, which of the data storage attributes are to be stored in the database.
- 1 7. (Original) The method of claim 1, wherein the executable modules comprise JAVA classes.

- 1 8. (Original) The method of claim 4, further comprising:  
2 generating a directory of the executable modules; and  
3 placing each of the executable modules in the directory.
- 1 9. (Original) The method of claim 8, wherein the common interface comprises a set of methods.
- 1 10. (Original) The method of claim 9, wherein the methods include a first method that, when  
2 called, cause the executable module to identify the class of resources monitored by that  
3 executable module, and a second method that, when called, causes the executable module to  
4 discover any resources within the identified class that are connected.
- 1 11. (Original) The method of claim 10, wherein the methods further include a third method that,  
2 when called, causes the executable module to poll the resources that were discovered by the  
3 executable module.
- 1 12. (Original) The method of claim 11, wherein results of the polling are provided in XML  
2 format.
- 1 13. (Original) The method of claim 11, wherein the results of the polling are provided in a  
2 format other than XML and the executable module performing the polling converts the results of  
3 the polling to XML format.
- 1 14. (Original) The method of claim 11, wherein the methods further comprise a fourth method  
2 that, when called, causes the executable module to return a list of services and associated  
3 parameters.
- 1 15. (Previously Presented) The method of claim 12, wherein the methods further comprise a  
2 fifth method that, when called, causes the executable module to execute a requested one of the  
3 services on a list of services.
- 1 16. (Previously Presented) The method of claim 15, wherein making calls to the common  
2 interface comprises making a call to the fifth method, and wherein making a call to the fifth

3 method comprises specifying values of parameters associated with the requested one of the  
4 services received from a customer of the service provider.

1 17. (Original) The method of claim 5, further comprising:  
2 adding a new data storage resource to the datacenter;  
3 connecting to the new data storage resources;  
4 providing a new one of the executables modules to correspond to the new data storage  
5 resources;  
6 and  
7 placing the new one of the executable modules in the directory.

1 18. (Original) The method of claim 17, wherein making calls to the common interface  
2 comprises making calls to a common interface in the new one of the executable modules.

1 19. (Currently Amended) A computer program product residing on a computer-readable  
2 medium for managing resources, the computer program product comprising instructions causing  
3 a computer to:

4 connect to the resources;  
5 provide executable modules corresponding to the resources, the modules each  
6 implementing a common interface and corresponding to a different one of the resources;  
7 make calls to the common interface in each of the executable modules to cause the  
8 executable modules to return information about the corresponding resources, the information  
9 comprising at least one of hardware configuration information associated with the resources and  
10 or customer information; and  
11 store the information about the corresponding resources in a database comprising at least  
12 one table containing the at least one of the hardware configuration information associated with  
13 the resources and or the customer information.

1 20. (Currently Amended) A system for managing resources comprising:  
2 a server configured to execute software for managing resources to which the server is  
3 connected; and

4            wherein the software includes resource-specific executable modules each corresponding  
5            to a different one of the managed resources and a resource-independent device configured to use  
6            the executable modules to monitor changes in hardware configuration and attributes information  
7            associated with the corresponding managed devices and to store the hardware configuration and  
8            attributes information associated with the corresponding managed devices from the executable  
9            modules in a database comprising a table containing the hardware configuration and attributes  
10           information for the managed devices.

1           21. (Currently Amended) The method of claim 1 wherein the at least one table is selected from  
2           a customer-resource association table, or a customer account table, ~~and a configuration table.~~

1           22. (Currently Amended) The computer program product of claim 19 wherein the at least one  
2           table is selected from a customer-resource association table, or a customer account table, ~~and a~~  
3           ~~configuration table.~~

1           23. (Cancelled)